

SCL TO LAUNCH NEW BOOKING SERVICE AMONG SERIES OF CUSTOMER EXPERIENCE IMPROVEMENTS

We are pleased to announce that SCL is going to introduce a new customer booking service as part of an overall customer experience improvement project which will eventually include a new brand and website. We will be providing a number of updates to parents during this exciting period.

THE NEW SERVICE

Our new service has been developed by **BookingLive**, an award-winning provider of powerful online booking software to enterprise and small businesses alike. BookingLive has a wealth of experience in creating booking platforms within our sector and works with over 1600 businesses across 67 countries. BookingLive features include:

Simple booking process and payment	Useful customer dashboard
Developed for all OS & devices	Smart customer communication
Continual updates & improvements	5-Star average customer reviews

LAUNCH TIMELINE

Our plan is to launch our new booking service before the end of the current Academic Year. September - December 2021 term-time courses will be available to book via the new service, whilst Summer Holiday Clubs will continue to be available to book via our current booking system.

Further communication will be sent upon the launch of the new service and at that point, all links from <u>wearescl.co.uk</u> will be updated and suitable redirects will be in place.

MORE INFORMATION & FAQS

There is nothing that you need to do prior to the launch of the new service, however we have put together a handy information page which provides details and features of the new service and contains FAQs to answer any questions you may have about the transition.

VISIT OUR FAOS & INFORMATION PAGE